

# Episciences Europe LLP

## Epionce FAQs

### About Skin

#### How will my skin benefit from using Epionce?

By improving your skin's ability to heal and protect itself from the constant detrimental effects of the environment, the Epionce skin wellness products will help correct and prevent the signs of extrinsic skin aging, including the development of many common pre-existing skin conditions, thus improving the overall health and appearance of your skin.

#### Is Epionce for sensitive skin types?

Yes. Unlike products containing retinoids and alpha hydroxy acids (AHAs), clinical studies have shown that Epionce helps reduce sensitivity of the skin, including sensitivity from harmful ultraviolet light. Suitable for all skin types, Epionce products will strengthen your skin's natural protective barrier, thus making it more resistant to the effects of the environment.

#### Do your products exfoliate the skin?

Exfoliation can be destructive to the skin's natural protective barrier. Epionce Lytic Lotions contain salicylate derivatives that produce non-destructive, selective removal of dead skin cells, thus minimising skin barrier disruption.

#### Can I use the Epionce products if I think I have a skin condition?

In general, skin conditions should not be self-diagnosed. Always consult a physician with questions regarding skin conditions, diseases and growths. Once diagnosed, it is recommended you use the appropriate Epionce products, by themselves or in combination with dermatological treatments, which will help to significantly reduce the visible effects of many common skin conditions. The Epionce skin wellness line will also optimize the overall health of your skin, preventing the future reoccurrence of skin conditions associated with barrier disruption and chronic inflammation. These include acne, rosacea, dermatitis, eczema, psoriasis and keratosis pilaris, among others.

### About the products

#### What makes Epionce products different from other products on the market?

The Epionce technology recognises and addresses the high complexity of the skin. Unlike conventional skincare products that are based on single ingredient performance or try to improve only one aspect of the skin, Epionce products have been formulated with overall skin function in mind. Clinically effective active complexes have been developed to modulate the natural reparative and protective systems of the skin. The secret to the success Epionce has achieved at reversing the visible effects of extrinsic skin aging and improving skin wellness lies in the utilisation of unique delivery systems, which allow the right concentration of ingredients to penetrate the skin and reach the targeted sites of action.

Product efficacy is supported by an extensive series of independent, objective, controlled efficacy studies documenting the results obtained by using the products in everyday conditions.

#### What is the "magic ingredient" in the Epionce products?

There are no magic ingredients in Epionce products. Just as your body needs a balanced and complete mix of nutrients to function optimally, your skin requires a comprehensive blend of components to address the broad range of needs. Epionce products contain a specific blend of ingredients categorised into three main complexes (EpiA, EpiB, and EpiK) to address a variety of skin conditions including signs of extrinsic skin aging. For more detailed ingredient information, refer to the Product section.

#### When can I expect to see results?

Progressive and long-lasting results have been clinically documented with regular Epionce usage. Typically, noticeable improvement can be seen within 2 weeks of recommended use. Visible results may vary depending on skin type, climate, season, age, skin sensitivity, type of skin condition, and consistency of usage.

#### I have a glycolic acid or AHA cleanser. Can I use it with Epionce products?

Glycolic or AHA-based cleansers should not interfere with the performance of the Epionce Lytic products, but may adversely affect the benefits delivered by the Renewal products by disrupting skin barrier function and causing low-level irritation.

#### Can Epionce products be used in conjunction with retinoid-based products?

Yes, Epionce products have been documented to treat and prevent irritation and other adverse reactions caused by retinoid-based products, when used in combination, before or after, the retinoid product. Epionce products do not contain retinoids.

#### Do you conduct any product testing on animals?

Episciences, Inc. does not perform, nor hire third-parties to perform, any animal testing. All product testing has been performed on volunteer human panelists. Animal by-products are not used in the formulation and manufacture of Epionce products. Our products contain natural plant derived and synthetic-based ingredients.

### About customer support

#### Where can I buy Epionce?

Epionce products are available through medical aesthetic clinics, dermatologists, top quality beauty salons and day spas. If you are unable to find a professional retailer in your area, please contact Customer Service on +44 (0) 1245 227788 or email: [info@episcienceseurope.co.uk](mailto:info@episcienceseurope.co.uk)

#### I would like to know more about what products are right for me.

##### Who should I contact?

Please contact your skin care professional to determine which products are most effective for you.